



Address: 

141-147 Queens Road
Norwich
NR1 3PN

Consultation Centre opens:
8.30am. The doors are on a
time lock, entry to the building
is not permitted until then

When you arrive

Remember to bring two forms
of ID and your appointment letter
with you.

As you enter St Francis House
reception will be on your left.
Please let the receptionist know
that you have arrived for your
PIP consultation.

Other helpful info

This centre has step-free access.
A ramp is available at the side
entrance (to the left of the building).
Please press bell for assistance.
An accessible toilet is available
at the end of the main corridor.

Parking

Pay and display parking is
available opposite the centre.
The car park can be accessed
by turning left just past the car
park into Surrey Street. On-street
blue badge parking is available
on Kings Lane and Ashby street
which are adjacent to the site.
There is limited two hour free
parking at the top of Kings Lane.
There are double yellow lines
outside the centre which can
be used as a drop-off point.

By car

From A146

Follow signs to Norwich. At the County
Hall roundabout (Martineau Lane), take the
2nd exit A147 towards the City Centre, stay
in the left hand lane. Follow this road for 1
mile. St Francis House is on your left next
to Sainsbury's petrol station. The turning
for the pay and display car park is on your
right opposite the petrol station.

From A11

Follow the A11 Newmarket Road towards
Norwich City Centre. At the roundabout,
take the 2nd exit continue on Newmarket
Road. At the next roundabout, take the 2nd
exit and continue on Newmarket Road, at
the following roundabout take the 3rd exit
onto Queens Road. Continue for 0.3 miles past
the Travelodge on the left and Sainsbury's
supermarket on the right. Continue on Queens
Road, St Francis House is on your right next
to Sainsbury's petrol station. The entrance to the
pay and display car park is a left hand turning
opposite St Francis House.

For more detailed driving instructions we
recommend using an online route planner.

For help in planning your journey
door-to-door, go to www.traveline.info
or call 0871 200 22 33.

By train

Norwich station is approximately
0.9 miles from the City Centre.

To connect from the station, take the
Blue Line bus from outside the rail
station. Bus numbers 25 or 26 will
take you to Norwich City Centre.

For details of station
services and facilities go to
www.nationalrail.co.uk/stations

By bus

First Direct offer a bus service from
Peterborough, Gt Yarmouth, Cromer
and Ipswich. Details can be found on
their website.

From Norwich bus station, exit from
the Travellodge onto Queens Road.
Turn left, St Francis House will be
on your right next to Sainsbury's
petrol station just beyond
Sainsbury's supermarket.

There is a Konectbus servicing the
towns and villages around Norfolk.
Visit the Service Finder on the
Konectbus website for details on
routes and timetables.